RUGGED COMBO 3
CLASSROOM BEST PRACTICES

DO

- Take similar care of your iPad as you would with a laptop
- Close the case with the magnetic latch in place when not in use

DON'T

- Intentionally damage the case
- Place objects between the iPad and keyboard when closing the case as it can damage the screen and/or keyboard

Troubleshooting

The Rugged Combo 3 keyboard is not typing when connected to the Smart Connector
- Ensure that the Smart Connector on the iPad and the Keyboard are clean and free of debris.
- Soft Reset the iPad (Press and hold the power button and the home button simultaneously until the iPad reboots and an Apple logo appears on screen, then release the two buttons and test the keyboard once fully booted up)
- Update iOS to the newest version and test functionality.
- If another iPad with a Smart Connector is available for testing, please test the keyboard on the other iPad, if it functions with a different iPad, then the keyboard is working as intended then the issue is likely related to the SmartConnector on the iPad

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