QUESTIONS TO ENSURE YOUR PERIPHERALS DRIVE AN IMPROVED EX

Small changes in your peripherals, like wireless mice and workflow-specific keyboards, can make a big difference in your company's employee experience (EX), which data shows can help retain talent and drive growth. Here are questions every business should ask of their peripheral devices to get the conversation started.

1 Are they compatible? Employees may use multiple operating systems and computing devices during their day. Are your peripherals a good fit for these use cases?

2 Are they adaptable? Employees may switch between multiple locations throughout the day. Can your peripherals adapt to different physical environments?

3 Are they wireless? For wireless devices, investigate your *Bluetooth®* options for clutter-free portability. How do they recharge and how long does the charge last? Would wireless peripherals improve productivity for your use cases?

4 Are they too loud? Do the keys on your keyboards, or buttons on your mice emit too much or too little sound when used? Consider whether audio or video presentations will require quieter (or even silent) clicking.

5 Do they meet the ergonomic needs of your employees? The physical health of your workforce is the highest priority and the foundation upon which every employee experience occurs. Are your peripherals designed to reduce muscle strain, improve posture, and increase comfort?

6 Are your headsets and webcams appropriate? Meeting needs and presentation styles differ. Are your employees equipped appropriately? Are the headsets safe for long-term use, if required?

7 Are your keyboards and mice programmable? This is an easy way for employees to personalize and even automate some tasks. Is there software included to receive notifications, see battery status, or assign gestures?

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