Getting started with Ultimate Ears® 350vm Noise-Isolating Headset

1. Choose an ear cushion size
   1. Choose an ear cushion size from double-extra small (XXS) to large (L).
   2. Selecting the right cushion provides a comfortable fit and good sound quality.

2. Attach the ear cushions
   1. Attach the ear cushions to the earphone port tubes.
   2. Push the ear cushion past the rib on the port tube. The rib holds the cushion securely in place.

3. Connect the earphones to an audio source
   • For most tablets and smartphones (iPad, iPhone, HTC®, etc.) connect the earphones directly to the device’s 3.5 mm headphone jack.
   • For Nokia®, Samsung®, and Sony Ericsson® smartphones, use the smartphone adapter.
     Use the smartphone adapter if low notes (bass) and voice do not sound full, rich, and present or if background sounds fade in and out.
   • Please visit www.logitech.com/ultimateears/vmcompatibility for more information on compatible devices.

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4 Wear the earphones
1. Gently insert the earphone (marked “R”) in your right ear.
2. Gently insert the earphone marked “L” in your left ear. Never remove an earphone from your ear by pulling on its cable.

5 Use the garment clip
Hook the clip to the cable. Clip the cable to your clothing to keep the cable in place.

6 Use the remote
Headset controls are within easy reach:
1. Media control
   • One click: Play/pause (audio source)
   • One click: Call answer/hang up (cellphone)
   Refer to Step 3 for supported devices.
2. Volume control

7 Store and clean the earphones
1. To clean, remove the cushion and wipe with a clean cloth.
2. Store by wrapping the cable around your fingers.
3. Place the earphones inside the protective case.

Troubleshooting
- No sound/weak sound  Make sure the 3.5 mm cable connector is fully inserted into the headphone jack on your smartphone or tablet. Adjust the volume control on the remote. Check the volume setting in your media application. Use the smartphone adapter if low notes (bass) and voice do not sound full, rich, and present or if background sounds are not well mixed and they fade in and out.
- The mic is not working  Make sure cable connections are secure and mute is not active on your smartphone.
- Weak bass  Check the ear cushion seal. Try another ear cushion size.
- Detached ear cushions  Firmly attach the ear cushions to the earphone port tubes.
- Diminished sound quality  Remove the ear cushions, check for blockage in the port tube, and wipe with a clean cloth.

Hearing and Health is Critical!
Please review the safety guidelines in the Important Information Document.

If you have more questions about your earphones, visit www.logitech.com/support/UE350vm.

What do you think?
Please take a minute to tell us.
Thank you for purchasing our product.
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