



Logitech® Webcam C930e  
罗技® 网络摄像头 C930e

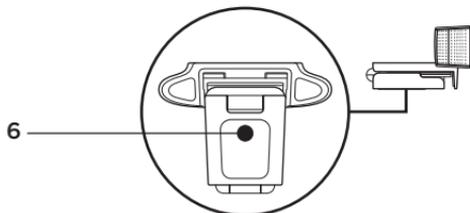
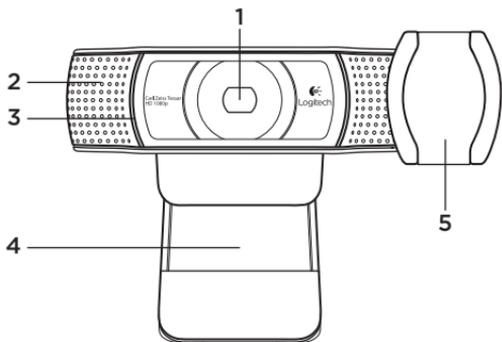
Setup Guide  
设置指南



Logitech for Business

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## Features

1. Carl Zeiss® autofocus HD 1080p lens
2. Microphone
3. Activity light
4. Flexible clip/base
5. Privacy cover
6. Tripod attachment
7. Product documentation

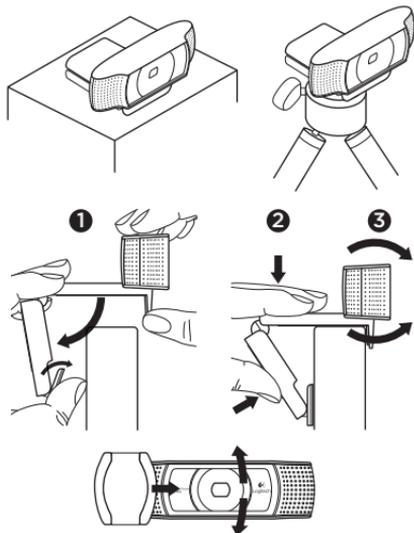
## Thank you for buying your C930e!

Use this guide to set up and begin using your Logitech webcam.

If you have questions before you start, or if you just want to learn more about your Logitech webcam, please visit [www.logitech.com/support](http://www.logitech.com/support).

### Setting up your webcam

#### 1 Place your webcam

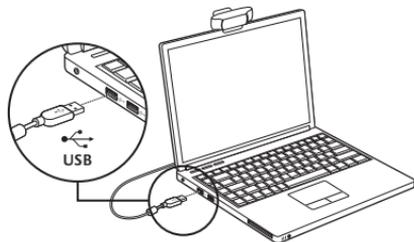


Designed for the way you like to make a video call, place the Webcam C930e where you want it—on a computer monitor, desktop, or tripod.

#### For placement on a monitor

Grasp the webcam as shown and open the flexible/clip base with your other hand. Mount the webcam, making sure the foot on the flexible/clip base is flush with the back of your monitor.

## 2 Connect your webcam



## 3 Download optional software

A light application for either PC or Mac is available from <http://www.logitech.com/support/c930e> which allows you to:

- Control pan, tilt and zoom from your PC or Mac screen
- Select Advanced Settings for your camera

## Getting started with video calling

**Your Logitech Webcam C930e provides full HD 1080p video calling.**

To begin your video calling experience both you and the person you call must use a video-calling application such as Microsoft Lync or Cisco Jabber.

As well as a webcam and video calling application, both callers need:

- A computer with speakers (or a headset) and a microphone; your Logitech Webcam C930e has two built-in microphones.
- A broadband Internet connection (e.g., DSL, T1, or cable)
- For full HD 1080p video calling please check your preferred video calling software requirements. (Requirements may vary between applications but usually a minimum of 2 megabit upload speed is required).

## Troubleshooting

### How do I know if my camera is recognized by the operating system?

Connect the camera in any USB 2.0/3.0 port. Once the camera is connected it takes a few moments before the new hardware is recognized.

To ensure that the camera has installed correctly on the Windows 8 system check the following:

Under Control Panel > System and Security > System > Device Manager

- Review the Imaging Devices: Logitech Webcam C930e should be seen
- Review the Sound, Video, and Game Controllers: Logitech Webcam C930e should be seen
- Review USB Serial Bus controllers: USB Composite Device should be seen
- If installed on Windows 7 you will only see USB Composite Device

### I installed under Windows 8 and under Composite Device I do not see Logitech USB Camera (Webcam C930e); why not?

Check to be sure you have automatic enable (which is enabled by default)

Under Control Panel > Hardware and Sound > Device and Printers

- Right mouse click on the system in Devices > Device Installation Settings
- Select option, “Yes, do this automatically (recommended)” and save the settings.

### How do I know if my video client is using my Logitech Camera?

All video clients have an option setting to review the audio and video device.

Using the video client in question review the following:

- The Audio selection to ensure the C930e Microphone is selected.
- If not change the selection to the C930e
- The Video selection to ensure the C930e is selected.
- If not change the selection to the C930e

### While streaming, how can I take advantage of the Pan, Tilt, and Zoom (PTZ) features?

The ability to take advantage of the PTZ feature is controlled either by downloadable software (referenced in item 3 of this guide), or if available, through your application's webcam settings or property page.

To control PTZ through application webcam settings or property page:

- Access to the various webcam properties on this page is usually available from your selected Video Client.
- Once you select the webcam properties, you will want to review the options available under Webcam Control.
- Use the available buttons and/or slider to increase zoom.
- Use the available buttons and/or slider provided to pan left or right, or to tilt up or down.

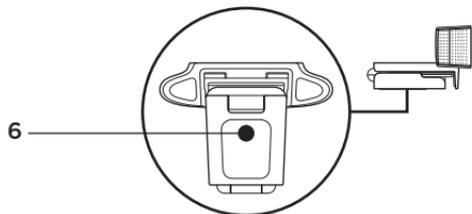
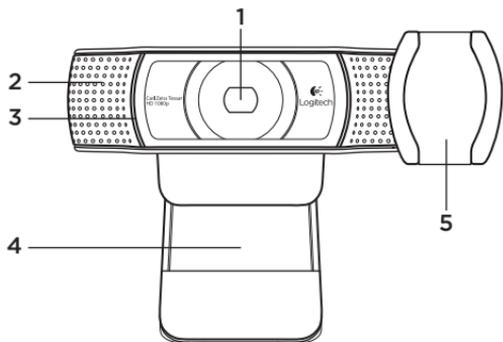
### Why can I not reach 1080p with my video calling application?

There are various constraints on the system that could impede the ability to attain a 1080p video calling session. They center around processing power (i.e. CPU speed) and available network bandwidth.

In all cases, review the requirements from the video calling application.

They will provide guidance as to the system performance required as well as the necessary bandwidth.

For general guidance and support please check out: [\*\*www.logitech.com/support\*\*](http://www.logitech.com/support)



## 功能

1. 卡尔·蔡司® 自动对焦  
1080p 高清镜头
2. 麦克风
3. 活动指示灯
4. 可调式通用夹/底座
5. 隐私保护盖
6. 三角架附件
7. 产品文档

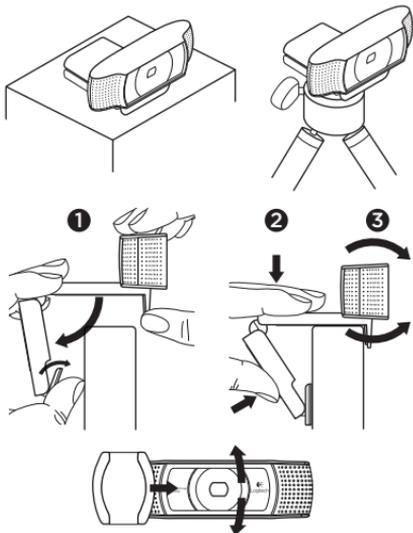
## 感谢您购买 C930e!

使用本指南设置并开始使用罗技网络摄像头。

如果您在开始前有什么问题，或者您想了解更多有关罗技网络摄像头的信息，请访问 [www.logitech.com/support](http://www.logitech.com/support)。

## 设置网络摄像头

### 1 放置网络摄像头

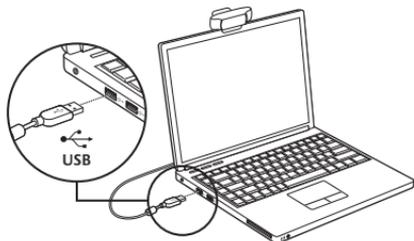


网络摄像头 C930e 让您可以根据自己的喜好进行视频通话，可以将它放置于电脑显示器、桌面或三脚架等任何位置。

#### 放置于显示器上

如图所示，握住网络摄像头，并用另一只手打开可调式/通用夹底座。装上网络摄像头，确保可调式/通用夹底座的底部与显示器背面齐平。

## 2 连接网络摄像头



### 3 下载可选软件

可从 <http://www.logitech.com/support/c930e> 下载适用于 PC 或 Mac 的指示灯应用程序，通过此款应用程序您可以：

- 从 PC 或 Mac 屏幕上控制平移、倾斜和变焦
- 可为摄像头选择“高级设置”

## 开始进行视频通话

罗技网络摄像头 C930e 为您提供 1080p 全高清视频通话。

要开始体验视频通话，您和您的通话对象都必须使用视频通话应用程序，例如 Microsoft Lync 或 Cisco Jabber。

要使用网络摄像头和视频通话，两名通话者都需要：

- 一台装有扬声器（或耳机麦克风）的电脑和一只麦克风；罗技网络摄像头 C930e 拥有两个内置麦克风。
- 宽带互联网连接（例如 DSL、T1 或专线）
- 如要进行 1080p 全高清视频通话，请检查您所使用的视频通话软件的要求。（要求依应用程序而异，但通常要求最小上传速度为 2 兆位）。

## 疑难解答

### 我如何知道摄像头是否已被操作系统识别？

将摄像头插入任意 USB 2.0/3.0 端口。插入摄像头片刻后，新硬件才能被识别。

要确保已在 Windows 8 系统中正确安装摄像头，请检查如下内容：

在“控制面板”>“系统与安全”>“系统”>“设备管理器”下

- 复查成像设备：应看到“罗技网络摄像头 C930e”
- 复查声音、视频和游戏控制器：应看到“罗技网络摄像头 C930e”
- 复查 USB 串行总线控制器：应看到“USB 复合设备”
- 如安装在 Windows 7 系统中，则将只能看到“USB 复合设备”

### 我在 Windows 8 系统中的“复合设备”下进行安装后，为什么看不到罗技 USB 摄像头（网络摄像头 C930e）？

检查以确保您使用了自动启用（默认启用此项）

在“控制面板”>“硬件和声音”>“设备和打印机”下

- 鼠标右键单击设备上的“系统”>“设备安装设置”
- 选择选项“是的，自动启用（推荐）”并保存设置。

### 我如何知道自己的视频客户端是否正在使用罗技摄像头？

所有视频客户端都有一个用来复查音频和视频设备的选项设置。

使用所述的视频客户端检查下列事项：

- 复查“音频”选择情况以确保“C930e 麦克风”处于选中状态。
- 如果未处于选中状态，请改选为 C930e
- 复查“视频”选择情况以确保“C930e”处于选中状态。
- 如果未处于选中状态，请改选为 C930e

## 我如何在播放过程中利用平移、倾斜和变焦 (PTZ) 功能？

对 PTZ 功能的利用受到可下载软件的控制（在本指南的项目 3 中被提及），如已下载此软件，可通过应用程序的网络摄像头设置或属性页面控制对 PTZ 功能的利用。

通过应用程序的网络摄像头设置或属性页面来控制 PTZ 功能：

- 通常可从您选中的“视频客户端”访问此页面上网络摄像头的多项属性。
- 一旦选中网络摄像头属性后，您会想在“网络摄像头控制”下复查可用选项。
- 使用可用按钮和/或滑块来增大变焦能力。
- 使用可用按钮和/或现有滑块来左右平移或上下倾斜。

## 为什么我用自己的视频通话应用程序无法达到 1080p？

系统上存在诸多限制，有碍于实现 1080p 视频通话会话。这些限制集中在处理能力（即 CPU 速度）和可用网络带宽方面。

无论何种情况，请复查视频通话应用程序的要求。它们将在所需系统性能以及带宽方面给予您指导。

如需一般性指导与支持，请访问：  
[www.logitech.com/support](http://www.logitech.com/support)





## www.logitech.com/support

Table of Toxic and Hazardous Substances/Elements and their Content

产品中有毒有害物质或元素的名称及含量  
根据中国<<电子信息产品污染控制管理办法>>

Webcam 网络摄像头						
有毒有害物质或元素						
部件名称	铅 (Pb)	汞 (Hg)	镉 (Cd)	六价铬 (Cr(VI))	多溴联苯 (PBB)	多溴二苯醚 (PBDE)
电缆 Cable	X	○	○	○	○	○
电路板组件 PWAs	X	○	○	○	○	○
塑料外壳 Plastic enclosure	○	○	○	○	○	○
塑料部件 Plastic parts	○	○	○	○	○	○
镜头 Lens	○	○	○	○	○	○

O = 表示该有毒有害物质在该部件所有均质材料中的含量均在 SJ/T11363-2006 标准规定的限量要求以下。  
X = 表示该有毒有害物质至少在该部件的某一均质的含量超出 SJ/T11363-2006 标准规定的限量要求。

表中标有“X”的所有部件都符合欧盟 RoHS 法规

“欧洲议会和欧盟理事会 2003 年 1 月 27 日关于电子电器设备中限制使用某些有害物质的 2002/95/EC 号指令”

注：环保使用期限的参考标取决于产品正常工作的温度和湿度等条件





[www.logitech.com/business](http://www.logitech.com/business)

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