

# RUGGED COMBO 2 DEPLOYMENT BEST PRACTICES



## iPad

- iPads need to be unwrapped and removed from packaging.
- iPads need to be updated to the most recent iOS.
  - This may require being connected to power. Please plan to have additional charging ports/cables available.
- iPads should be cleaned/wiped prior to installing into Rugged Combo 2.
- If asset tags are used on iPads, install tags prior to installing iPad into Rugged Combo 2.

## Rugged Combo 2

- For full assembly instructions go to: [Assembly Video](#)
- First, disassemble all parts and pieces of Rugged Combo 2 and group common parts together.
- After Rugged Combo 2 is fully disassembled, the boxes may be useful for end packout/storage of fully assembled units.
- When installing iPad into holder, be cautious not to damage the lightning connector which can result in potential future charging issues.
- When transporting completed Rugged Combo 2 iPad units, stacking vertically (ex: books) can minimize weight and pressure on units, which will reduce the risk of damage.
  - If horizontal stacking is needed, do not stack more than 4 completed Rugged Combo 2 iPad units on top of each other.
- Functional checks can help troubleshoot if problems exist:
  - Connect keyboard cover to the case and test that iPad recognizes keyboard.
  - Connect charging cable to Rugged Combo 2 and test that iPad will charge.

## FOR RUGGED COMBO 2 TROUBLESHOOTING TIPS:

[Teacher Troubleshooting Questions](#)

## FOR LOGITECH WARRANTY STATEMENT:

[Rugged Combo 2 Warranty](#)

## FOR WARRANTY REPLACEMENTS:

[Warranty Replacement Request](#)