RUGGED COMBO 3

CLASSROOM BEST PRACTICES

Get the most out of your Rugged Combo 3 with these tips:

✓ DO

• Take similar care of iPad as you would with a laptop

• Close the case with the magnetic latch in place when not in use

✗ DON’T

• Intentionally damage the case

• Place objects between the iPad and keyboard when closing the case as it can damage the screen and/or keyboard

⚠ TROUBLESHOOTING

If the Rugged Combo 3 keyboard is not typing when connected to the Smart Connector, try these solutions:

• Ensure the Smart Connector on the iPad and the Keyboard are clean and free of debris

• Soft Reset the iPad
  1 Press and hold the power button and the home button simultaneously
  2 Wait until the iPad reboots and an Apple logo appears on screen
  3 Release the two buttons
  4 Test the keyboard once fully booted up

• Update iPadOS to the newest version and test functionality

• If another iPad with a Smart Connector is available for testing, please test the keyboard on the other iPad, if it functions with a different iPad, then the keyboard is working as intended then the issue is likely related to the Smart Connector on the iPad