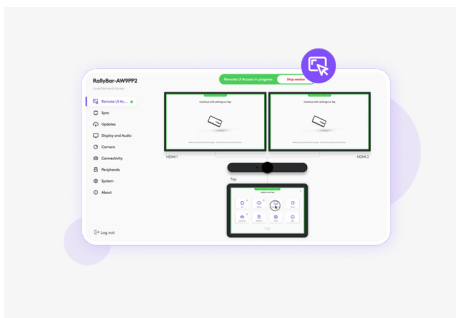


Datasheet

Logitech Essential for Rooms

Logitech Essential is a comprehensive service plan that includes advanced software tools to help you manage your spaces and Logitech devices efficiently. With Logitech Essential for Rooms, you get granular visibility and total control of your Logitech devices and meeting rooms.

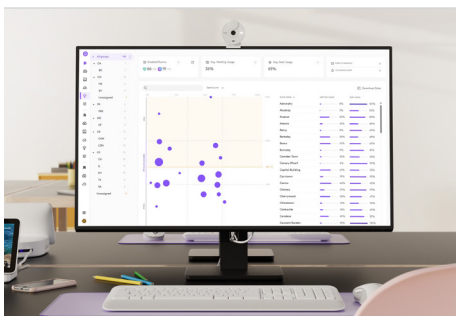


Manage devices with ease

Logitech Essential gives you access to all advanced features of Logitech Sync. Be notified of any issues so that problems can be fixed before they impact your business. Through Remote UI Access, you can resolve issues, change device settings, and manage setup without being physically onsite.

Enable room booking

Make it simple to book and find rooms in the office with the Logitech room booking solution, designed to work seamlessly with Tap Scheduler. Logitech room booking integrates with leading calendars such as Microsoft Outlook and Google Calendar.



Understand room and device usage

Reliable insights on space and device usage help you make impactful and wise decisions on future IT investments and workspace-related changes.




Get coverage and care

Essential includes Logitech's basic support; available business hours Monday to Friday; and our standard hardware warranty of two years, extendable up to five years with Extended Warranty.



Key features and product specifications

Key features and plan details

| |  Basic |  Logitech Essential |  Logitech Select |
|--|--|---|--|
| Plans | Product lifecycle | 1-5 years | 1-5 years |
| Device management | | | |
| Device management in Sync | ✓ | ✓ | ✓ |
| Device settings, configurations, and updates in Sync | ✓ | ✓ | ✓ |
| Device and space inventory in Sync | ✓ | ✓ | ✓ |
| Personal device inventory | ✓ | ✓ | ✓ |
| Remote UI access ¹ | | ✓ | ✓ |
| Email alerts | | ✓ | ✓ |
| ServiceNow integration ² | | ✓ | ✓ |
| Space management | | | |
| Employee room booking | | ✓ | ✓ |
| Calendar integration to Microsoft 365 and Google Workspace | | ✓ | ✓ |
| Booking policies | | ✓ | ✓ |
| Custom wallpapers and branding on Tap Scheduler ³ | | ✓ | ✓ |
| Integrated user management | | ✓ | ✓ |
| Floor plan maps and creation | | ✓ | ✓ |
| Insights and analytics on usage | | ✓ | ✓ |
| Coverage & care | | | |
| Help Desk | Business hours support for Logitech products | Business hours support for Logitech products | 24/7 service via phone and email. Direct access to Tier II support within one hour. |
| Designated Service Manager (DSM) | | | ✓ ⁴ |
| One-Click Help Requests via Sync | | | ✓ |
| Product Replacement | 2-year standard warranty. Ground shipping, time varies | 2-year standard warranty. Ground shipping, time varies | For the duration of your Select plan ⁵ One business day expedited delivery ⁶ |
| Onsite Spares | | | ✓ ⁷ |

Featured product specifications

| | |
|----------------------------|--|
| Logitech Essential details | Read the Service Description |
|----------------------------|--|



**Contact your reseller
or contact us at
www.logitech.com/business**

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¹ Available in appliance mode

² Requires ServiceNow license

³ Coming in future software update

⁴ For customers with 50+ licenses or Enterprise Plans. Assignment of the DSM happens when the first incident is registered.

⁵ Logitech Select provides product replacement benefits for all Logitech devices in the room for the full duration of the Select term, providing the products were within their original warranty period when the Select contract is activated.

⁶ Shipping times may vary depending on geographical locations or unforeseen circumstances such as weather conditions, disruptions in transport networks or transit, and custom clearance time.

⁷ or customers with 50+ licenses or Enterprise Plans