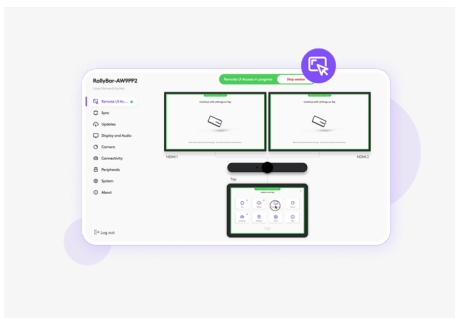




Datasheet

Logitech Essential for Rooms

Logitech Essential is a comprehensive service plan that includes advanced software tools to help you manage your spaces and Logitech devices efficiently. With Logitech Essential for Rooms, you get granular visibility and total control of your Logitech devices and meeting rooms.

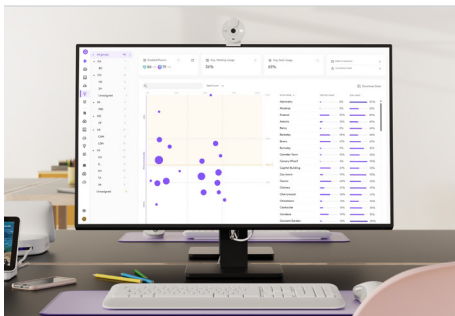


Manage devices with ease

Logitech Essential gives you access to all advanced features of Logitech Sync. Be notified of any issues so that problems can be fixed before they impact your business. Through Remote UI Access, you can resolve issues, change device settings, and manage setup without being physically onsite.

Efficiently manage spaces

Leverage advanced features for space booking and more. With Essential, you have access to platform-agnostic workspace automation features such as Auto Book and Auto Release and Logitech View, as well as our own native Room Booking solution.



Optimize spaces with Insights

Leverage analytics on space occupancy and room conditions to understand space utilization, enhance workplace health, and make data-driven decisions for more efficient and effective real estate management.




Get coverage and care

Essential includes Logitech's basic support; available business hours Monday to Friday; and our standard hardware warranty of two years, extendable up to five years with Extended Warranty.



Key features and product specifications

Key features and plan details

	 Basic	 Logitech Essential	 Logitech Select
Plans	Product lifecycle	1-5 years	1-5 years
Device management			
Device management and monitoring	✓	✓	✓
Device settings, configurations, and software and firmware updates	✓	✓	✓
Device and space inventory in Sync	✓	✓	✓
Device status dashboard	✓	✓	✓
CollabOS API	✓	✓	✓
Sync Cloud API		✓	✓
Sync Remote UI Access ¹		✓	✓
Email alerts		✓	✓
ServiceNow integration ²		✓	✓
Space management			
Logitech Room Booking		✓	✓
Calendar integration for Microsoft 365 and Google Workspace		✓	✓
Auto Book and Auto Release ³		✓	✓
Booking policies		✓	✓
Custom wallpapers and branding on Tap Scheduler		✓	✓
Logitech View ⁴ and Maps		✓	✓
Room Occupancy, Room Health, and Room Energy Insights		✓	✓
Coverage & care			
Help desk	Business hours support for Logitech products	Business hours support for Logitech products	24/7 service via phone and email. Direct access to Tier II support within one hour.
Designated Service Manager (DSM)			✓ ⁵
Product Replacement	2-year standard warranty. Ground shipping, time varies	2-year standard warranty. Ground shipping, time varies	For up to five years ⁶ Next-business-day product replacement (subject to terms) during the duration of your plan ⁷
Onsite Spares			✓ ⁸

Featured product specifications

Logitech Essential details	Read the Service Description
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Part numbers

Essential for Rooms One Year Plan: 994-000362	Essential for Rooms Two Year Plan: 994-000397	Essential for Rooms Three Year Plan: 994-000363
Essential for Rooms Four Year Plan: 994-000398	Essential for Rooms Five Year Plan: 994-000364	



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¹ For network-connected CollabOS devices.
² Requires ServiceNow license.
³ Requires Rally Bar, Rally Bar Mini, Rally Board 65, or Logitech Spot.
⁴ Requires Logitech RoomMate.
⁵ For customers with 50+ licenses or Enterprise Plans. Assignment of the DSM happens when the first incident is registered.
⁶ Logitech Select extends the standard product replacement benefit of 2 years for up to 3 more years (an overall coverage period for a new product of 5 years in total).
⁷ Subject to terms & conditions. Shipping times may vary depending on geographical locations or unforeseen circumstances, such as weather conditions, disruptions in transport networks or transit, and custom clearance time.
⁸ Varies per license count.