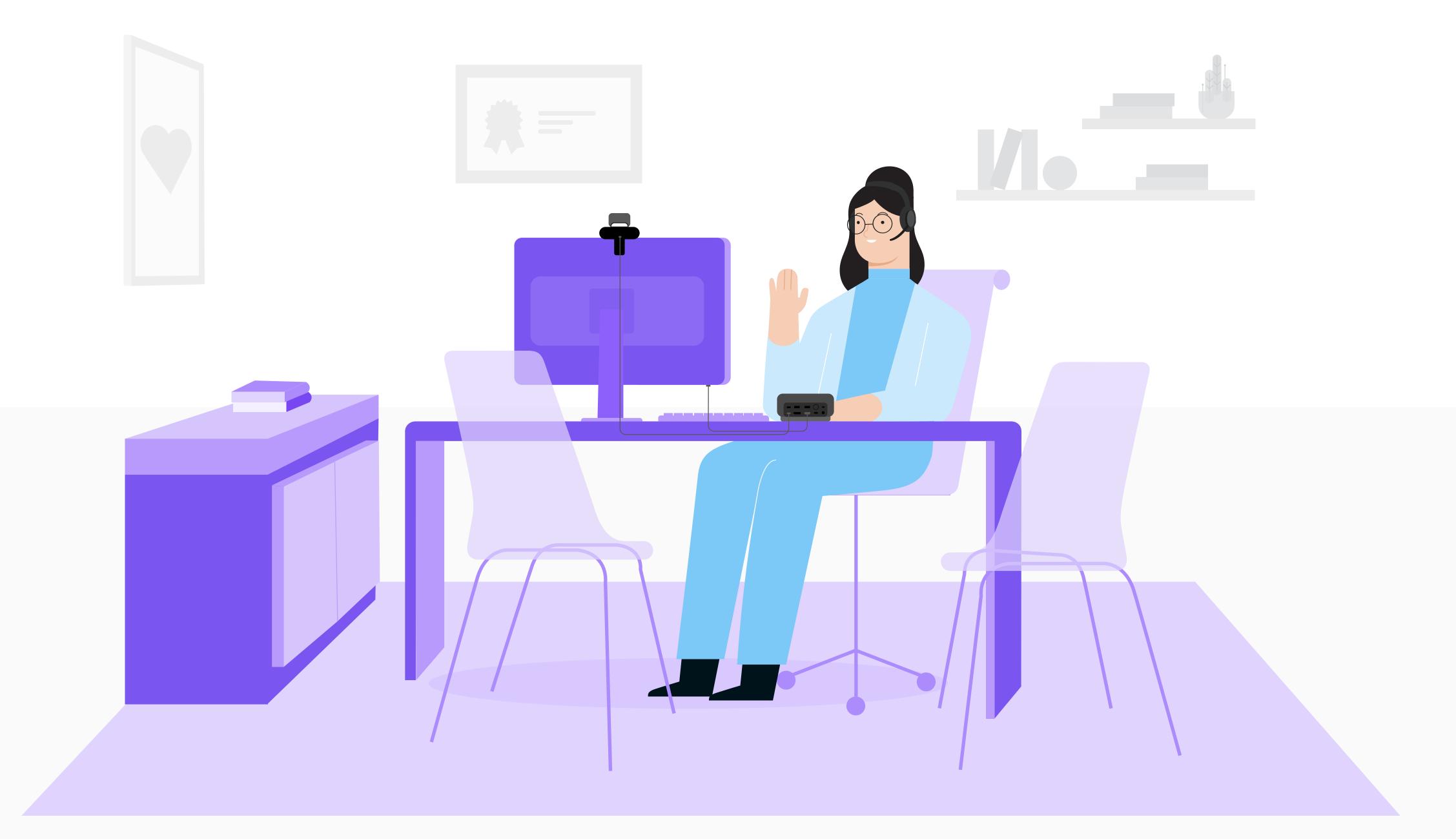
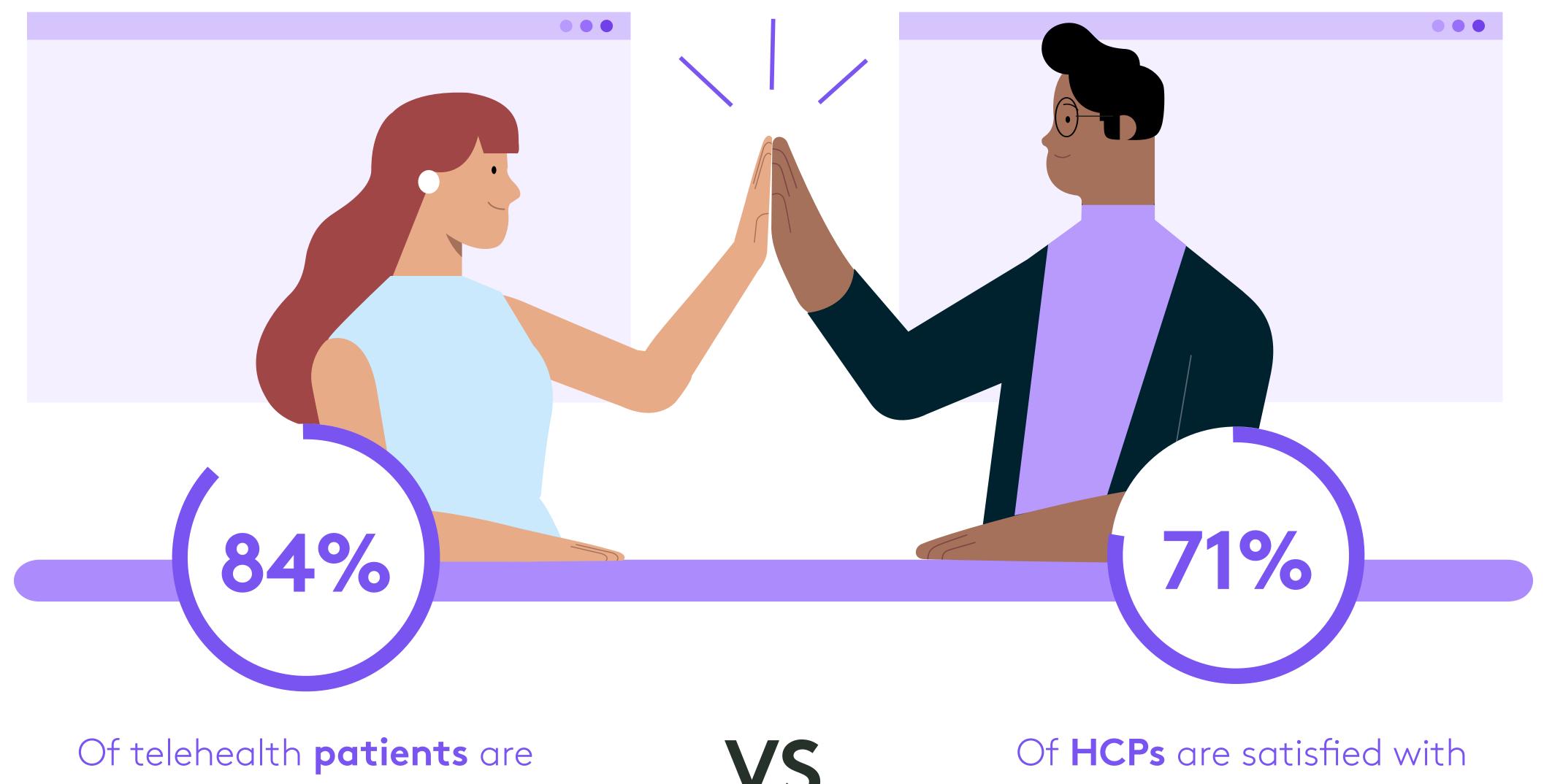
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HOW DO HEALTHCARE **PROVIDERS REALLY FEEL ABOUT VIRTUAL CARE?**



Telehealth usage has increased over 38X in the past two years. In our recent Global Virtual Care Experience Study¹ conducted by Escalent, we looked at how patients and healthcare providers (HCPs) feel about telehealth.



satisfied with their care.

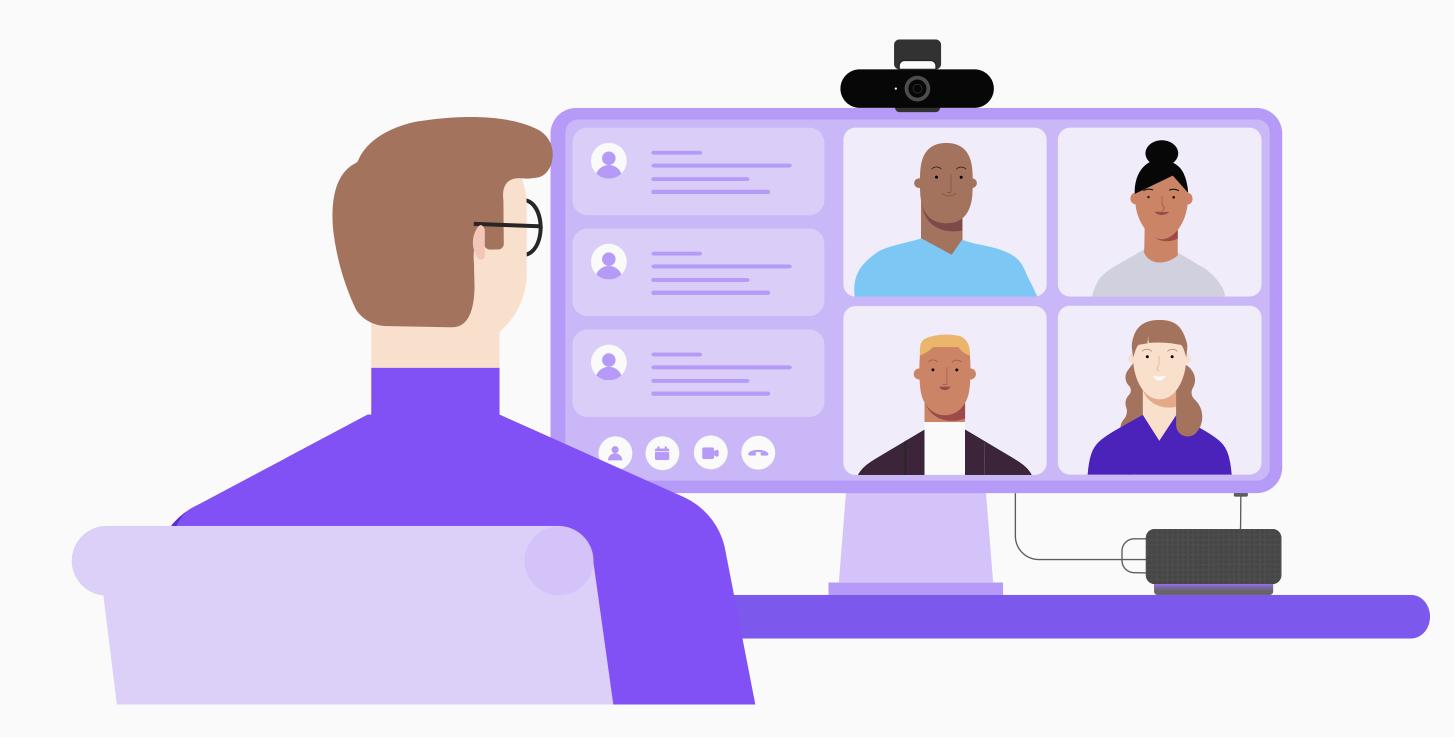
VS

the care they deliver.

HOW DO YOU MAKE THE VIRTUAL CARE **EXPERIENCE BETTER FOR EVERYONE?**

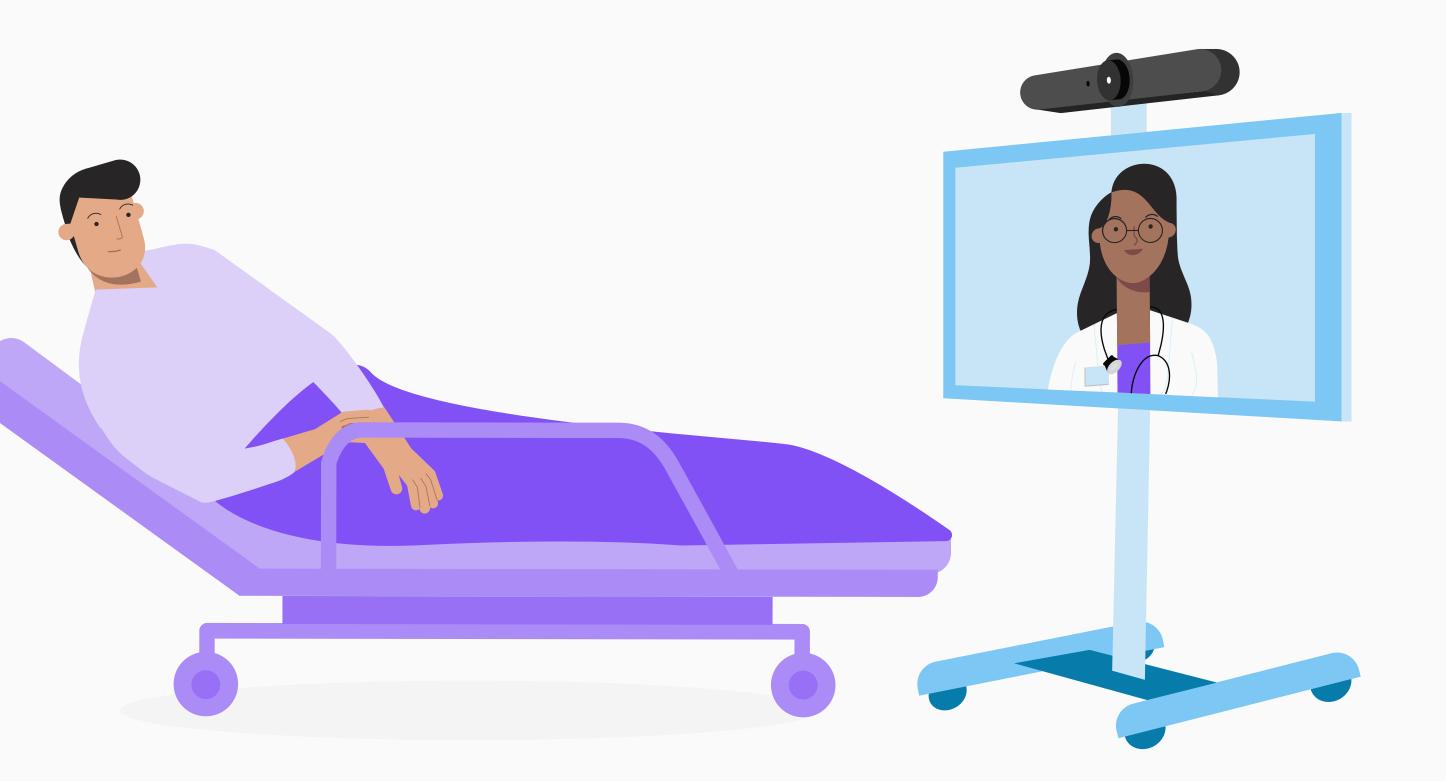


There's a Gap in Access **Versus Efficiency**



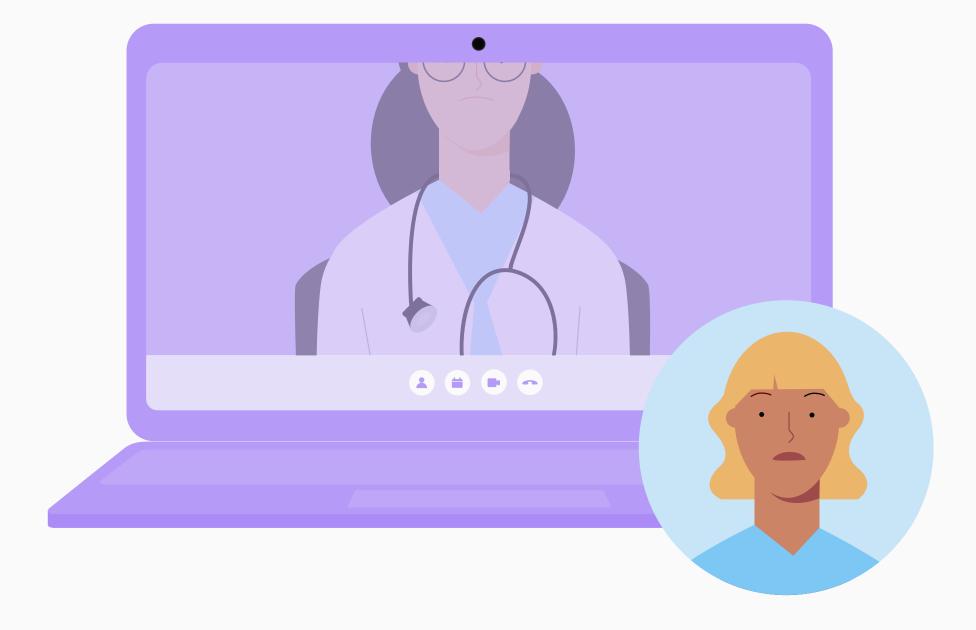
82%

Of providers believe telehealth expands patient care access.





Believe that video-based telehealth is more efficient than in-person visits.



	Video Quality Is a Problem
92%	Say poor video quality reduces the likelihood of return patient visits.
77%	Believe video quality is critical to a professional appearance.
68%	Say poor video quality could lead to their patients choosing another provider.

Providers Know: Poor

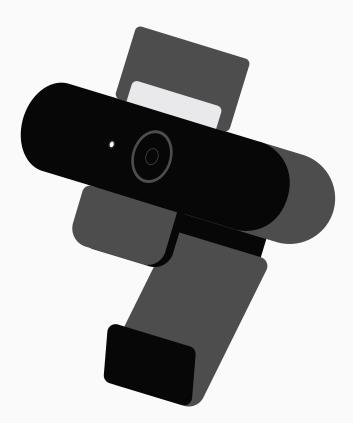


HCPs Need High-Quality Video for Any Time, Anywhere Usage





Of **HCPs** expect



93%

Of **HCPs** believe better



1 of 3

HCPs don't find it easy to use telehealth technologies.

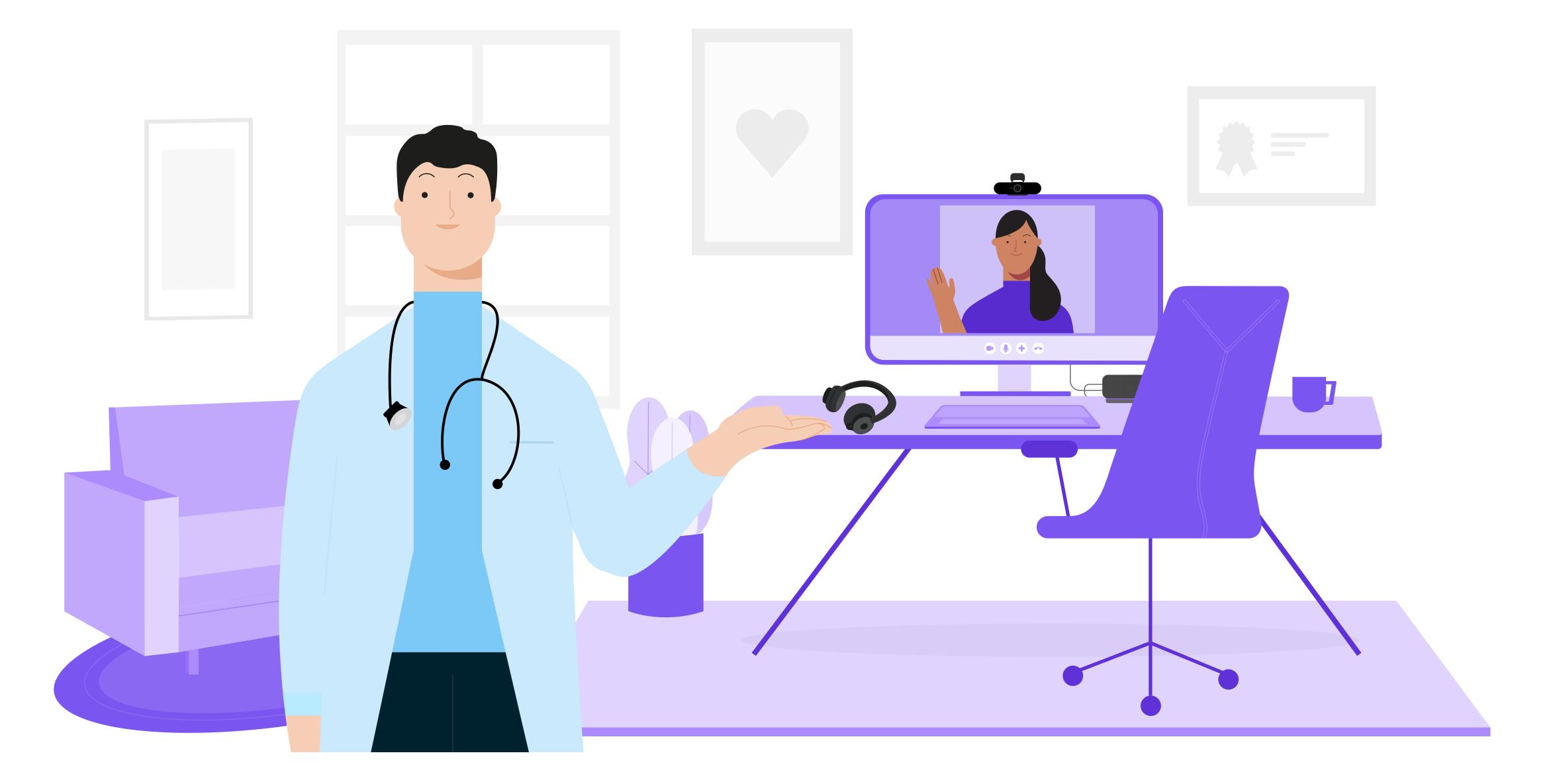
telehealth usage to grow.

quality video improves patient experiences.

MOVING HEALTHCARE FORWARD TOGETHER

Telehealth is here to stay

IT decision-makers are deploying video-enabled telehealth solutions that deliver seamless, simple, and consistent virtual care experiences for clinicians and their patients. Rethink what's possible from a patient's bedside, a provider's home, and anywhere in between.



Learn more about the Global Virtual Care Experience Study and video solutions for virtual care at

logitech.com/healthcare

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Source:

1. Escalent & Logitech. (2021, September). Global Virtual Care Experience.

https://www.logitech.com/video-collaboration/resources/think-tank/research-and-reviews/global-virtual-care -experience-insights-report.html

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