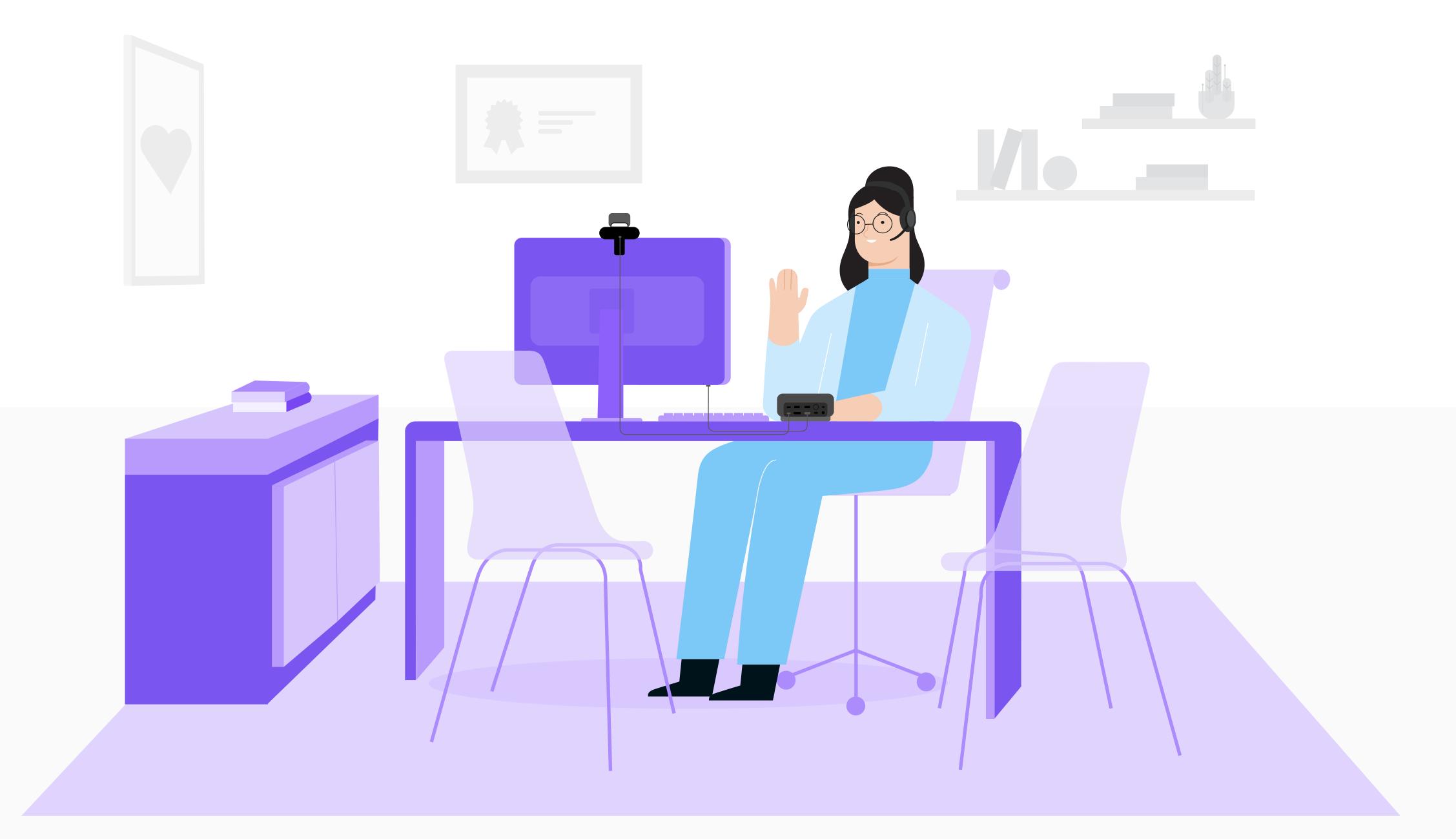
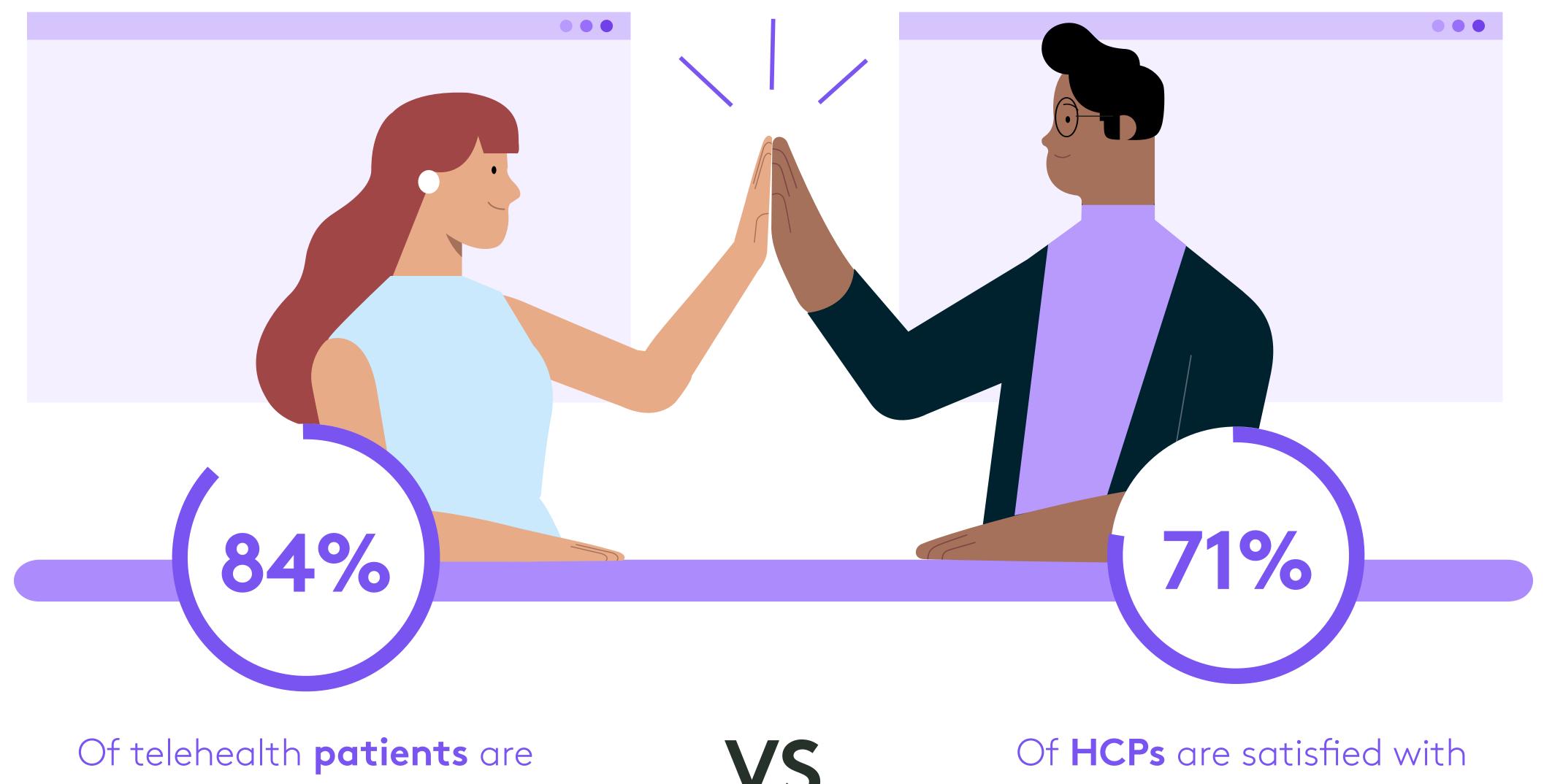
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# HOW DO HEALTHCARE **PROVIDERS REALLY FEEL ABOUT VIRTUAL CARE?**



Telehealth usage has increased over 38X in the past two years. In our recent Global Virtual Care Experience Study<sup>1</sup> conducted by Escalent, we looked at how patients and healthcare providers (HCPs) feel about telehealth.



satisfied with their care.

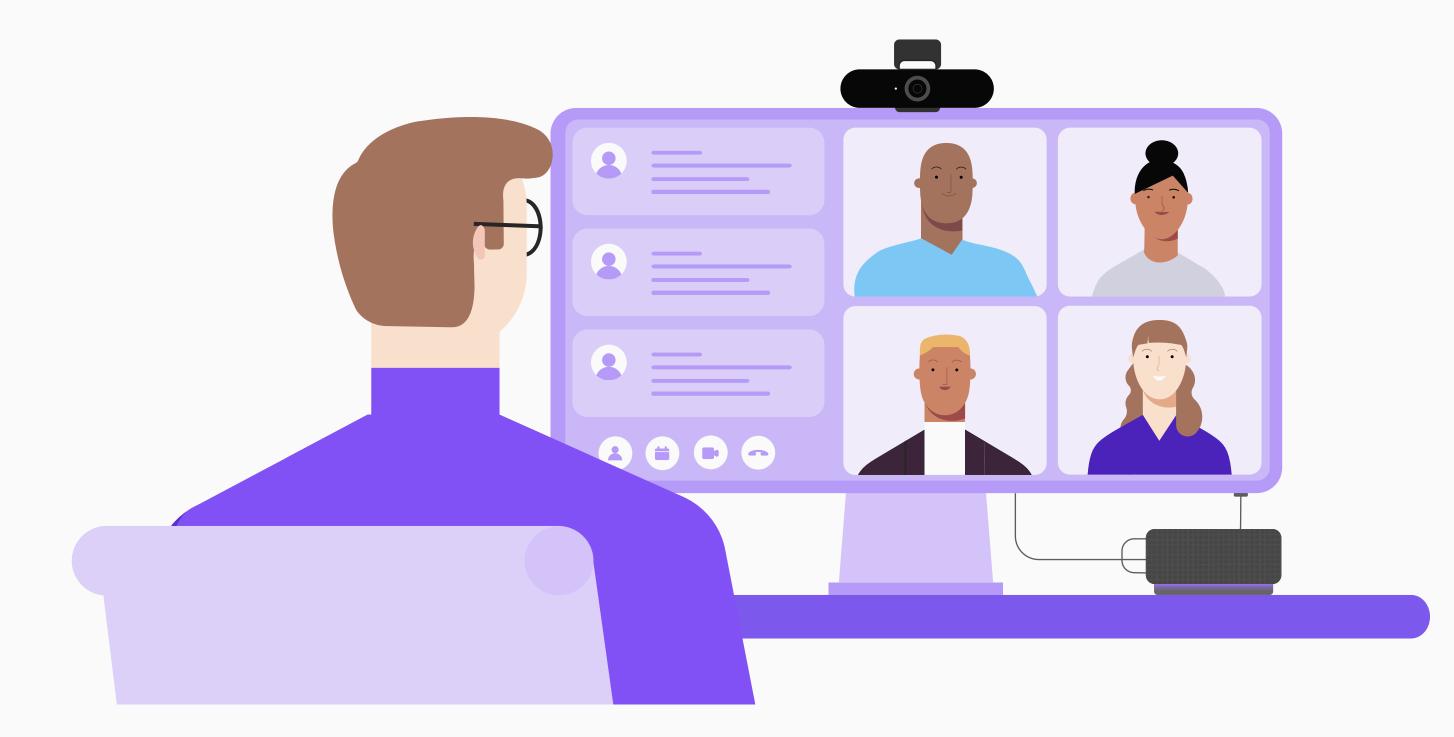
VS

the care they deliver.

### HOW DO YOU MAKE THE VIRTUAL CARE **EXPERIENCE BETTER FOR EVERYONE?**

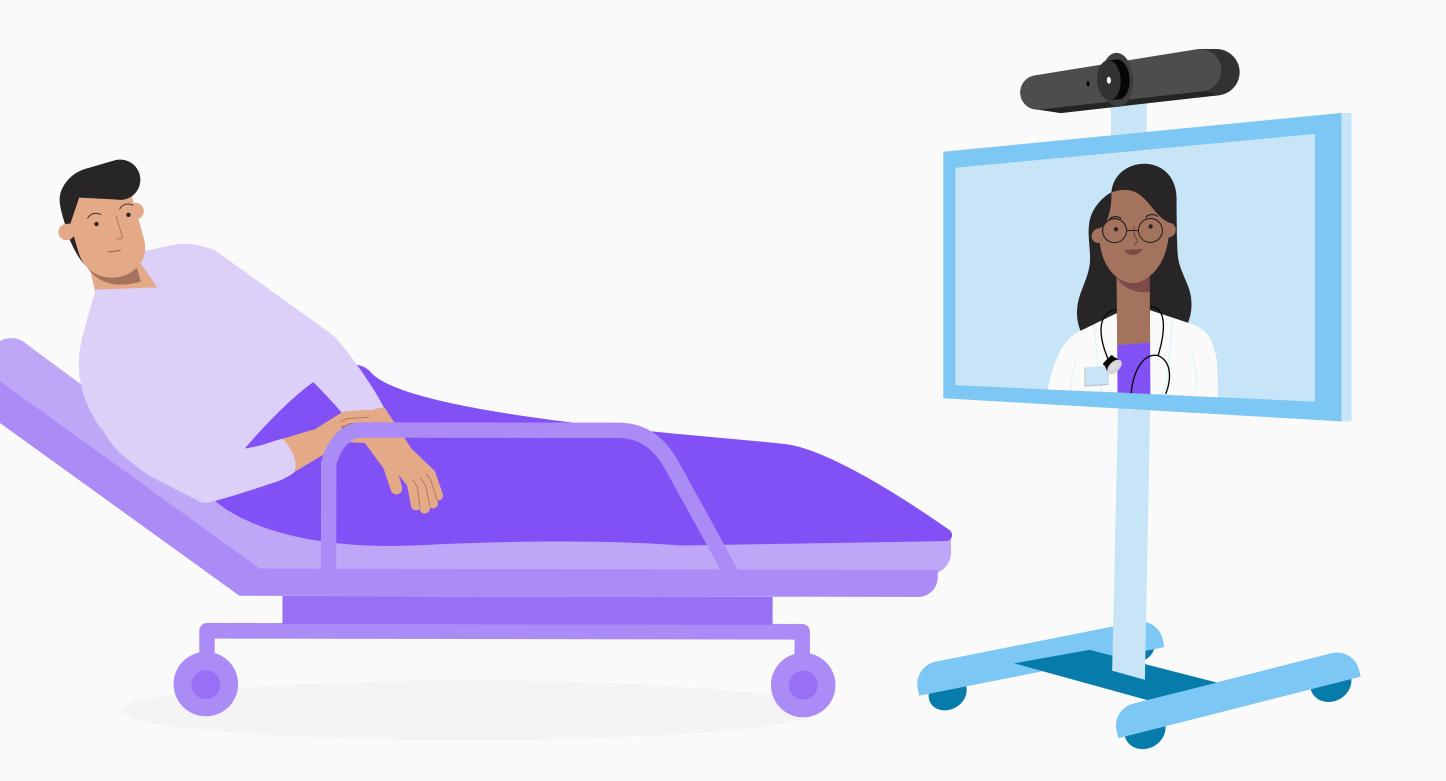


There's a Gap in Access **Versus Efficiency** 



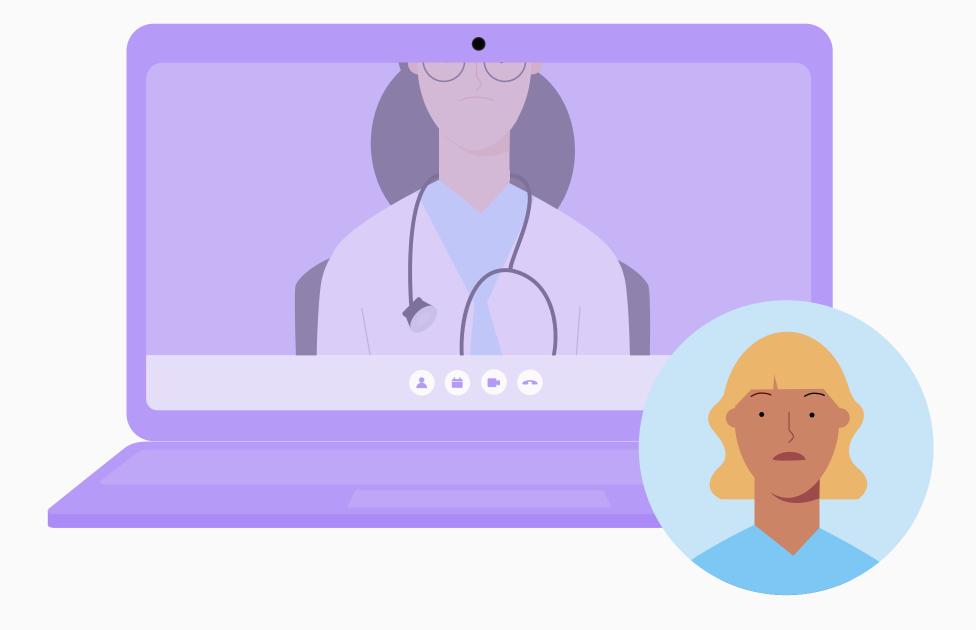
82%

Of providers believe telehealth expands patient care access.





Believe that video-based telehealth is more efficient than in-person visits.



	Video Quality Is a Problem
92%	Say poor video quality reduces the likelihood of return patient visits.
77%	Believe video quality is critical to a professional appearance.
68%	Say poor video quality could lead to their patients choosing another provider.

**Providers Know: Poor** 

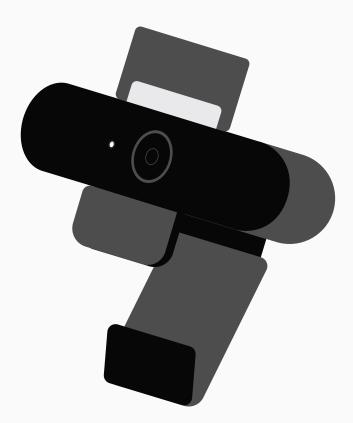


HCPs Need High-Quality Video for Any Time, Anywhere Usage





Of **HCPs** expect



93%

Of **HCPs** believe better



1 of 3

**HCPs** don't find it easy to use telehealth technologies.

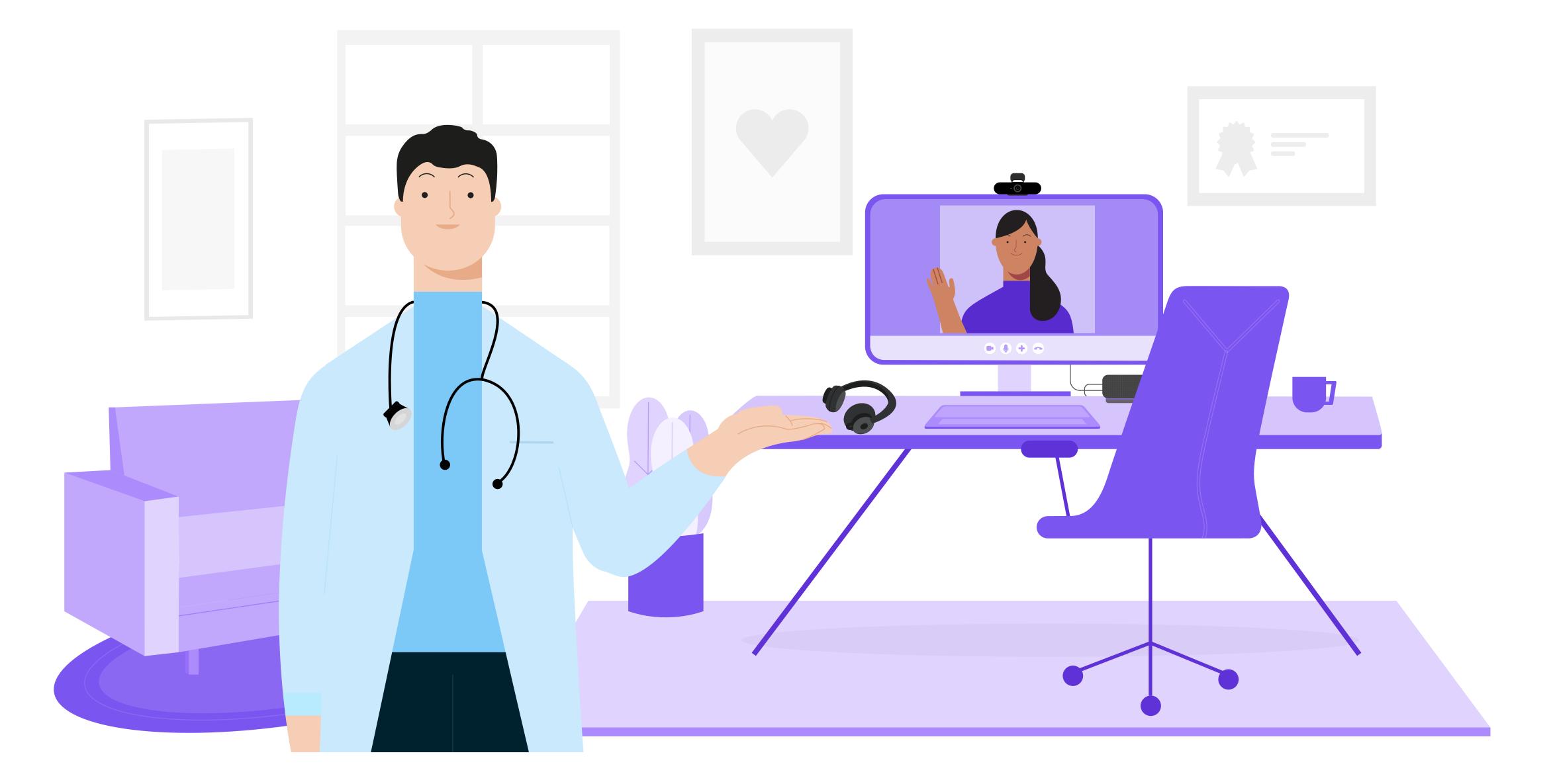
telehealth usage to grow.

quality video improves patient experiences.

## **MOVING HEALTHCARE FORWARD TOGETHER**

### Telehealth is here to stay

IT decision-makers are deploying video-enabled telehealth solutions that deliver seamless, simple, and consistent virtual care experiences for clinicians and their patients. Rethink what's possible from a patient's bedside, a provider's home, and anywhere in between.



Learn more about the Global Virtual Care Experience Study and video solutions for virtual care at

#### logitech.com/healthcare

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#### Source:

1. Escalent & Logitech. (2021, September). Global Virtual Care Experience.

https://www.logitech.com/video-collaboration/resources/think-tank/research-and-reviews/global-virtual-care -experience-insights-report.html

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