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CASE STUDY

HALL & WILCOX

Hall & Wilcox restore confidence in Video Collaboration with Logitech solutions.



WEBSITE hallandwilcox.com.au

INDUSTRY Law

LOCATIONS

Melbourne Sydney Newcastle Canberra Perth Brisbane

SOFTWARE

Skype for Business Zoom



Logitech MeetUp Kit



Logitech PTZ Pro 2

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"We tried upwards of 10 different manufacturers and devices... Once we found a solution that worked, we put it in every single room so the user experience got a lot better."

ANDREW STOTT Service Delivery Manager Hall & Wilcox

BUSINESS/SOLUTION SUMMARY

Hall & Wilcox is an independent business law firm that has been operating for 101 years, with over 650 employees and 78 partners across six offices nationwide and acting for 20% of Australia's top 100 companies. They are using Logitech Video Collaboration solutions, primarily with Skype For Business and Zoom, with the aim to improve both internal and external communications and collaboration.

CHALLENGE

Hall & Wilcox was under increasing pressure to develop and source a cost-efficient, sustainable and user-friendly collaboration system that could be standardised and executed across all locations nationwide. In order to achieve this goal, they needed a solution which provided a premium video and audio experience, required little-to-no post-installation calibration, and enabled users to plug-and-play. Additionally, any new solution needed to be cost-efficient to install across 40 rooms and be capable of housing back to back meetings all day.

SOLUTION

After trialling 10+ Video Collaboration solutions but finding errors across all, Hall & Wilcox landed on Logitech Video Collaboration technology–specifically, the Logitech MeetUps and the PTZ Pro 2. With 38 MeetUps and half a dozen PTZ Pro 2's across their offices, Hall & Wilcox have been able to standardise their collaboration solution with cost-efficient technology that is "plug and play, compatible with everything that we use, and high quality" (Scott Juza, National Facilities & Logistics Officer). Alongside this, standardising their collaboration solution has allowed for "every room to have the same video and microphone technology, which is easy for user experience" (Andrew Stott).

RESULT

Hall & Wilcox's execution of the Logitech Video Collaboration solution has completely reshaped the company culture, with an emphasis on user confidence. Now that there is a standardised solution across all offices, employees are happily flexible with their locations for meetings and confident in the technology-resulting in less travel for face-to-face meetings. With collaboration and flexibility being integral to Hall & Wilcox, their confidence in Logitech Video Collaborations solutions will only assist their growth and expansion in the future.