Logitech for Business

Logitech Unifying wireless technology: Q&A for the IT Manager or Business Manager

Are you an IT manager or business manager looking to purchase wireless mice and/or keyboards that are compatible with the Logitech Unifying receiver for your business? Here are some questions and answers to help you learn more.

What is Unifying?

Unifying is a wireless technology developed by Logitech to support the growing number of mobile users by providing one small, receiver that can be left plugged in and can pair multiple devices used at the office, home, or anywhere the user takes a notebook PC.   It is designed for one-time setup of your mice, keyboards, or other devices that are Unifying compatible, allowing you to move around without having to unplug or replug devices at multiple locations.

Why should I use Unifying in my business?

Notebook PCs are becoming an employee standard in many businesses – for the convenience of moving around the office, to outside location, and between office and home. Your employees' mice and keyboards – tools which enhance productivity – should offer the same convenience. With Logitech Unifying, the user's mice and keyboards in any location can pair to one tiny receiver that stays in the USB port at all times.

How easy is it to set up Unifying?

Logitech Unifying software provides a user-friendly interface with guided steps for easy setup.   Pair once and it's done – until you add other devices for your employees (up to six). You can download the utility from www.logitech.com/unifying.

If I want to set up mice and/or keyboards that are compatible with the Unifying receiver for a group in the office, can I do it all at once, or do I need to install on each employee's system individually?

We do offer a Logitech Unifying Multi-Connect Utility so you can set up one or a group of employees at one time.   This time-saving and powerful tool for fast setup is not intended for general users. Please contact your reseller for more information on this software. Or, you can use the single user utility available from www.logitech.com/unifying. There is no cost for use of either utility.

Do I have to use the Unifying software to make the Unifying device work? Will my compatible mouse or keyboard work out-of-the-box?

Each compatible product works out-of-the-box without any setup, just like any other Logitech wireless device. The Unifying receiver is a great bonus feature that brings added convenience and flexibility when you want to connect multiple wireless devices to one receiver.

I purchased a quantity of mice and keyboards with Unifying technology for my office and have paired the devices to the Unifying receivers that came with the keyboard. What do I do with all the extra receivers that came with the mice?

You can keep and store the extra receivers as replacements in case the receivers in use are ever lost. Since the Unifying software can pair compatible devices to any Unifying receiver, you do not have to keep or track the receiver to the product with which it originally shipped.   For some mice and keyboards, you have the option of storing the unused receiver in the product itself.

What wireless technology is integrated with Unifying peripherals?

Logitech Advanced 2.4 GHz is integrated into all compatible devices, and provides 128-bit AES encryption between keyboard and receiver.

How reliable is Logitech Advanced 2.4 GHz?

Logitech Advanced 2.4 GHz wireless technology provides a powerful connection with virtually no delays or dropouts even in the busiest wireless environments. And only Logitech Advanced 2.4 GHz technology provides high performance and extended battery life with easy setup.

With Unifying and Advanced 2.4 GHz, is there a possibility of accidentally pairing to or controlling other employees' devices in the office?

You can only pair multiple devices to one receiver, not one device to multiple receivers. Therefore, the mouse or keyboard communicates only with the receiver to which it is paired. In addition, Advanced 2.4 GHz helps guard against interference with other devices.

Can I transfer receivers and their paired devices to another PC?

Yes.   Since the devices are paired to the receivers and not the notebook, just plug the receiver into the USB port of the notebook and the device remains paired to the receiver.

We are planning on standardizing on Windows 7 in our office in the future. Will Unifying work with this operating system?

The Unifying software is compatible with Windows® 7, Windows® XP, Windows Vista®, and Mac® OS.

Is the Unifying software compatible with our Linux systems?

Unifying software is not compatible with Linux. However, you may use a single compatible product on a Linux system, or, you can pair on a system with an OS that supports the Unifying software, and then plug the receiver into a Linux system.

Do you have a technical white paper where I can learn more about these technologies?

Yes – visit the Logitech for Business Learning Center to read or download the Advanced 2.4 GHz Whitepaper, which now includes information about Unifying. For additional information, including a video tutorial, you can also visit www.logitech.com/unifying.

What products support Unifying?

For the full and current list of Unifying products, visit www.logitech.com/unifying.

For identification of Unifying products, please look for the Unifying icon on mice or keyboards and wireless receivers.

What if I have additional questions concerning Unifying?

For pre-sales questions, please contact your reseller or visit www.logitech.com/business and select Contact Us. If you have already purchased products that are Unifying compatible and have questions or issues, please contact your reseller or Logitech Technical Support.   The Logitech for Business "Contact Us" link does not provide technical support.